

EXECUTIVE PROFILE



Jennifer Stracensky Chief Operating Officer

Jennifer Stracensky is chief operating officer of CrossCountry Mortgage, one of the nation's largest and fastest growing retail lenders, and the largest based in Ohio.

A native of North Royalton, Ohio, Stracensky joined CrossCountry in January 2012 as just the fifth member of its underwriting department. Her responsibilities today include overseeing a team of more than 300 production underwriters. In addition, she is responsible for the company's financing, closing, post-closing, credit risk, construction, loan support and training operations.

Stracensky has played a pivotal role in designing and implementing administrative processes that have enabled CrossCountry to achieve record growth without sacrificing quality or efficiency. She also was responsible for establishing the company's industry-leading career development program, which each year helps hundreds of trainees gain the knowledge and certifications necessary for successful careers in the mortgage industry.

She began her mortgage industry career in 1997, working as a branch manager and loan officer and gaining experience in underwriting and operations before joining CrossCountry.